



**TRUST FOR
PUBLIC
LAND™**

Connecting everyone to the outdoors™

**Parks Maintenance
Session 5: Policies**

June 5, 2024

Parks Maintenance Policies

Agenda:

- Upcoming Report
- Presentations
 - Laura Locklear, Planning and Development Specialist, Seattle Parks and Recreation
 - Ali Peters, Unified Care Team Director, Office of Mayor Bruce A. Harrell
- General Q&A
- Breakout Groups (20 min)
- Closing & Farewell



Report on Parks Operations & Maintenance Best Practices



Understanding Park Asset Life Cycles

City park systems have an (increasingly) good handle on the number and condition of amenities / assets / improvements in their parks.

Funding for Public Park Agencies

Public park system budget are primarily public spending (93%) with a growing number (7%) funded through parks nonprofit organizations. (ParkScore 2024)

Park Operation & Maintenance Spending Averages

The average of O&M spending per acre for parks is \$8,260, with the top quadrille at \$18,491 per acre and the bottom quadrille \$3,564 per acre. (NRPA Agency Performance Review, 2024)

Staff is the biggest expense

The biggest expense for city park agencies is staff, over half (54%) their budgets are spent on staffing. The majority of staff work in operations and maintenance roles, visiting between 5-8 parks per day.

Best Practice: Operations and Maintenance Standards

City park agencies increasingly have standards for park care based on usage and provide service accordingly. Still, given staffing challenges, funding gaps, and increased responsibility for disaster recovery, it's challenging to always meet those standards.

Best Practice: Future O&M Costs Factored In

More agencies are building in O&M costs for new park facilities and amenities into annual city budgets.

Challenges in Staffing and Capacity

A key challenge is retaining staffing. Excellent economic conditions, high cost of living, and some retirements among senior staff continue to challenge public park agencies. Some cities, like Boston, have residency requirements.

Diversity of Partnerships

Partnerships are varied. While the bulk are with park nonprofits and park friends groups, universities, healthcare organizations and business associations (BIDs) are growing in number. These can really positively impact O&M.

Report on Parks Operations & Maintenance Best Practices

1. Funding for Public Park Agencies
 - a. Traditional Models
 - b. Other Sources of Public Funding
 - c. Non-Traditional Models
2. Park Operations and Maintenance Policies
3. Operations and Maintenance Standards
4. Managing Public Input and Repairs
5. Reporting and Assessments
6. Operations and Maintenance Costs





Policies for Park Maintenance

Seattle, Washington

Trust for Public Land

June 5, 2024 | Laura Locklear (she/her), Asset Manager



Seattle
Parks & Recreation

Healthy People, Thriving Environment, Vibrant Community

#SeattleShines

A graphic consisting of several horizontal bars in different colors: yellow, red, orange, green, and blue, stacked on top of each other.

Maintenance Policy and Funding

History of Fix it First Policy

- City of Seattle approved Proposition 1 which created the Metropolitan Park District (MPD).
- Property taxes collected by the Seattle Park District now provide funding for City parks and recreation.
- Fix it First came out of the MPD, which is an ongoing funding source. Previously funding was received levy to levy.



Maintenance Policy and Funding

History of Fix it First Policy

- MPD was well received and strongly supported by the public.
- 2 levies prior to MPD built a lot of new parks and did not have any maintenance plans.
- Previously responded to maintenance issues as they arose – a reactionary, emergency management model.
- Integrated asset management work order system (AMWO)

AMWO LIVE

Home Training/Help Documents Service Request AD-Hoc Query (Legacy) Capital Projects Capital Plans Traffic Asset Portal

Welcome to AMWO

Announcements

New Grounds Tasks! The tasks used by P&E staff have been reorganized to better capture all the work d like "Account ID does not support task ID" please talk to your crew chief for guidance.

10/19/23 OOC issue with certain job codes not showing as available in AMWO

If you are experiencing any issues with selecting an approved OOC job code when posting direct or indi We are working with the software vendor to address this issue.

10/13/23 AMWO upgraded to version 23.1

This upgrade is supposed to include bug fixes for service request notes, calendar scheduling and general perfor Please email pks_amwo@seattle.gov with any issues or errors using AMWO.

Jobline - Technical Difficulties

The Job Line number is having technical issues. Please send all Work Order requests via email and for emergel further notice. IT is aware and we are working together to fix it.

Login Info

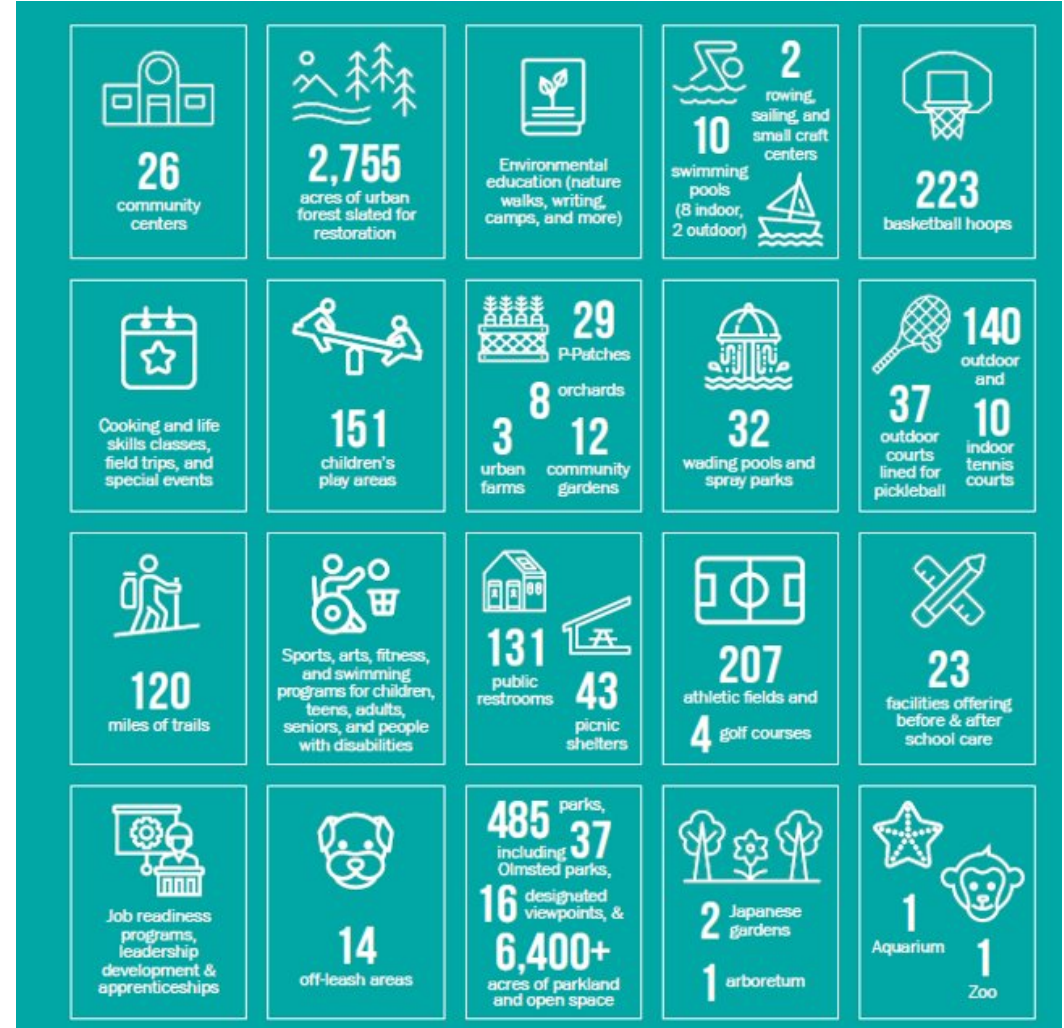
If you receive a login prompt for userid and password, simply click on the [External Login](#) button. This should re-log you into AMWO. Also try closing out your browser and try to login again. Contact the AMWO Team for any assistance.



Maintenance Policy and Funding

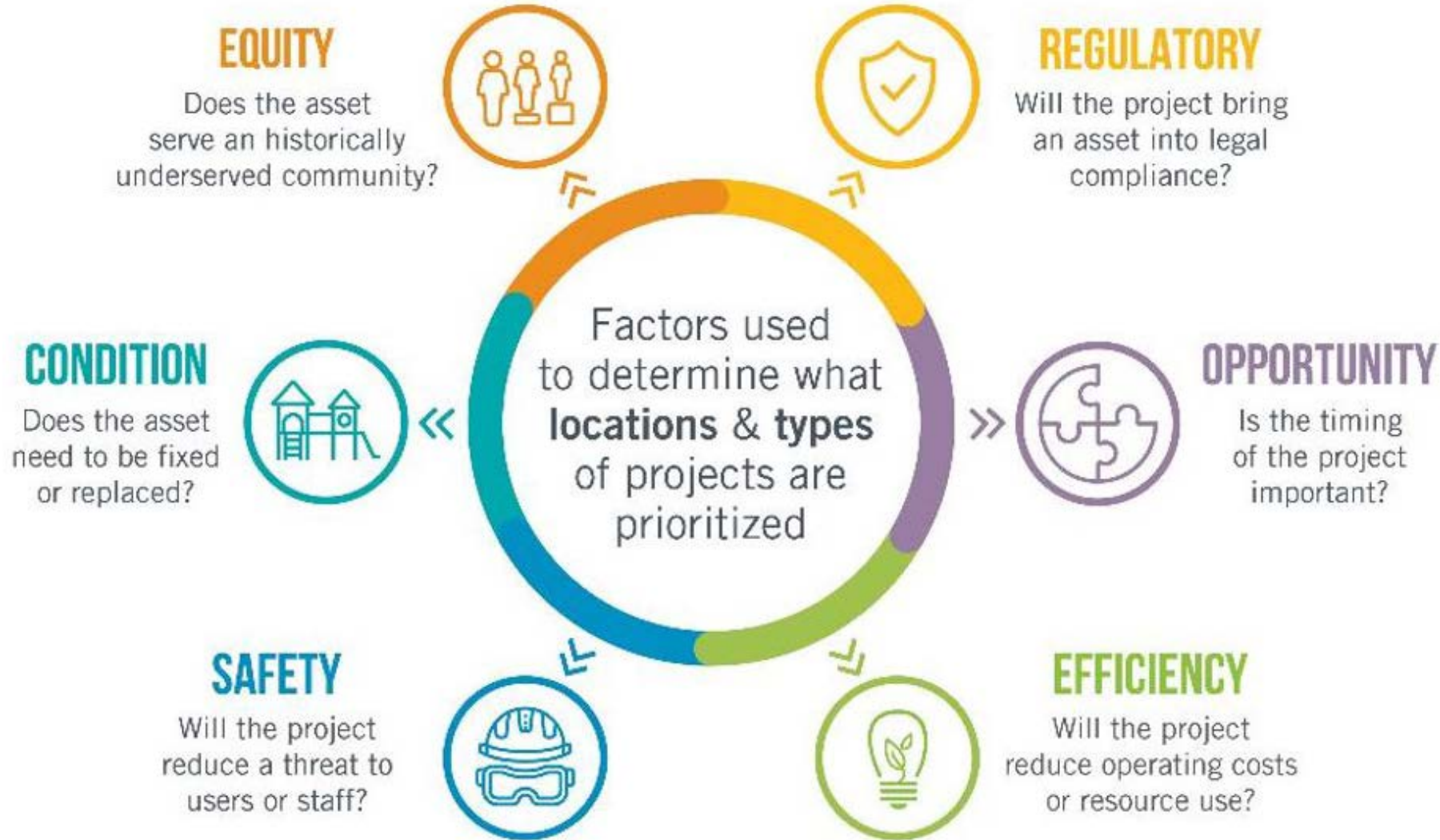
Impacts of MPD & Asset Management Planning Process

- Fix it First = Asset Management Plan
- Class-specific plans are developed every 1-7 years
- Every 2-3 years SPR hires a consultant to do a survey



Asset Management Planning Process

Project Prioritization

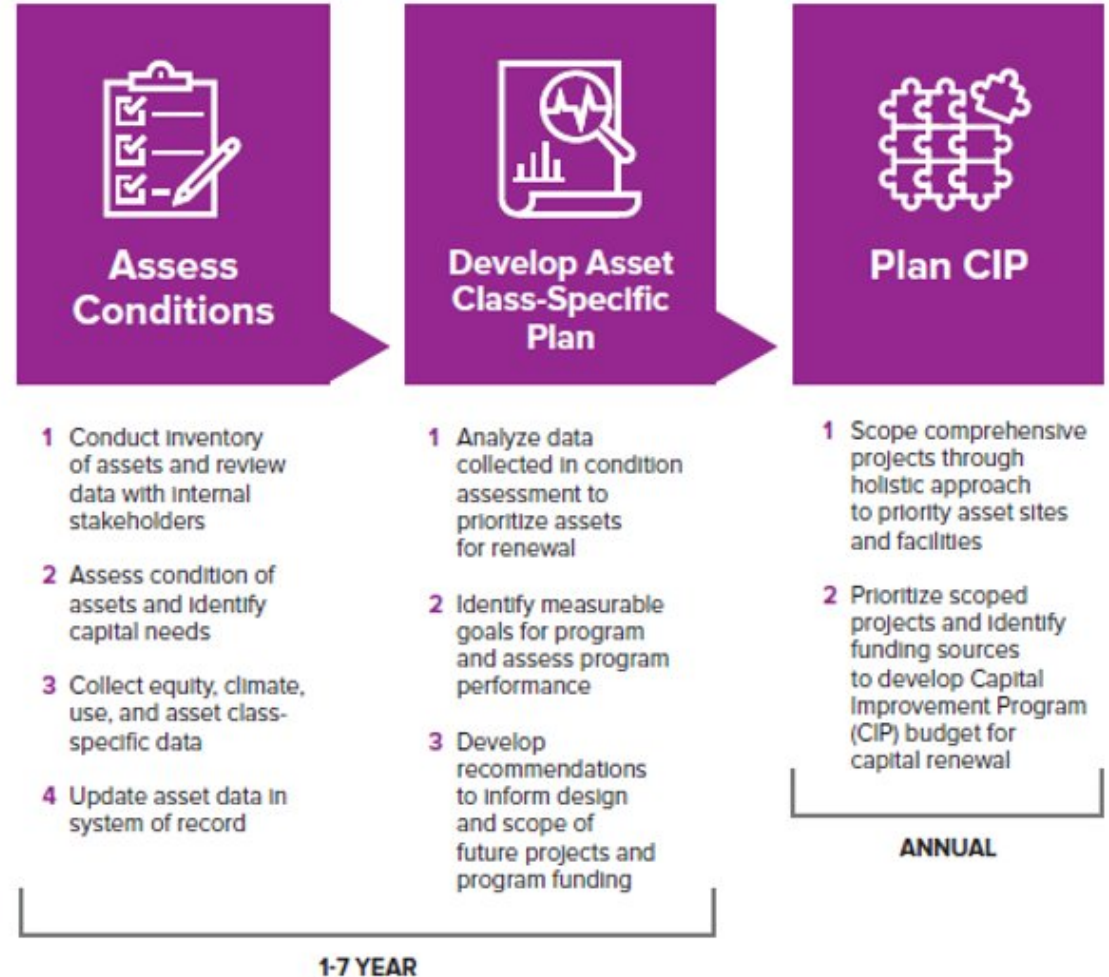
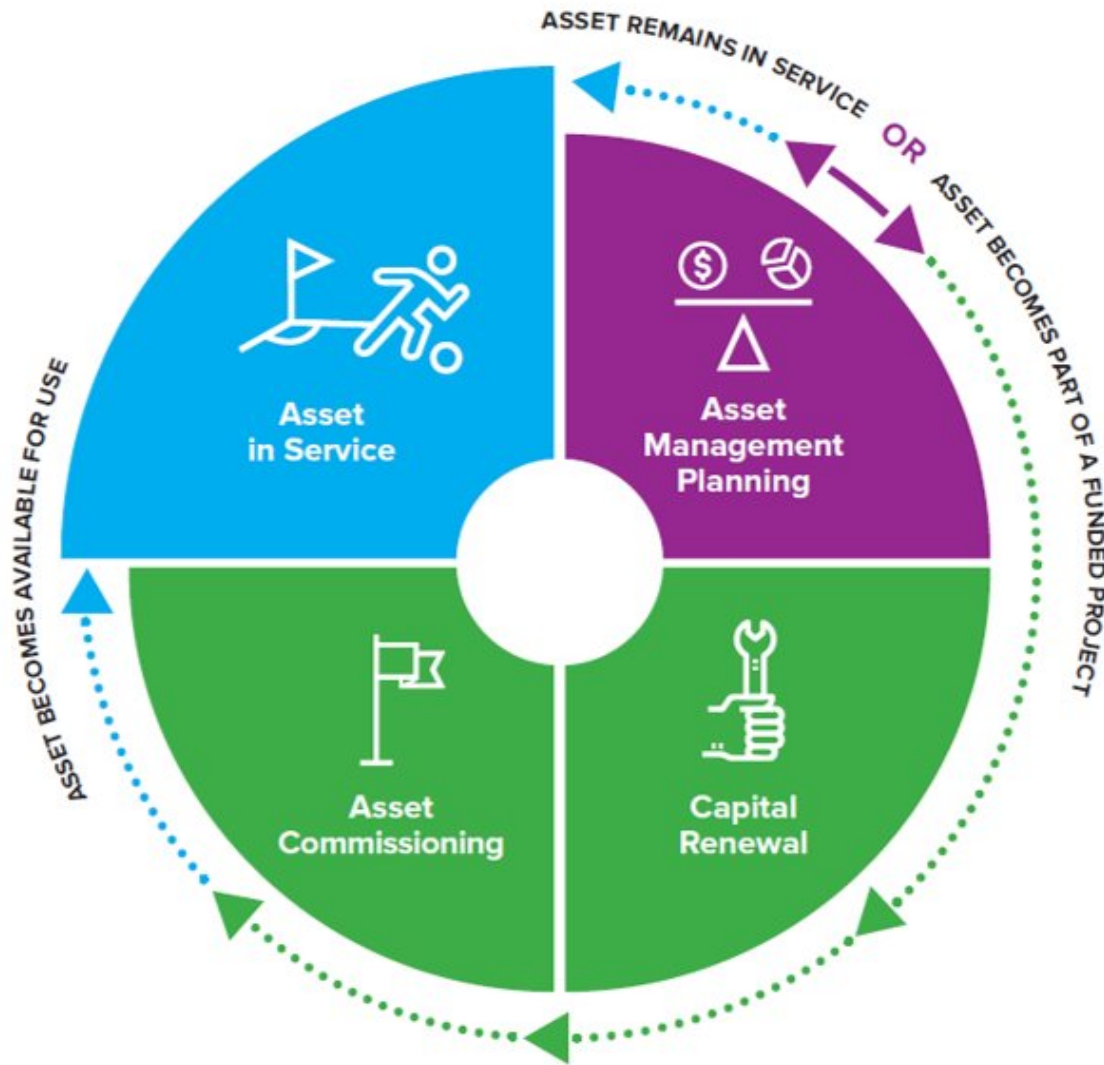


Asset Management Planning Process

An Asset Life Cycle - a Team Approach



Asset Management Planning Process



Asset Management Planning Process

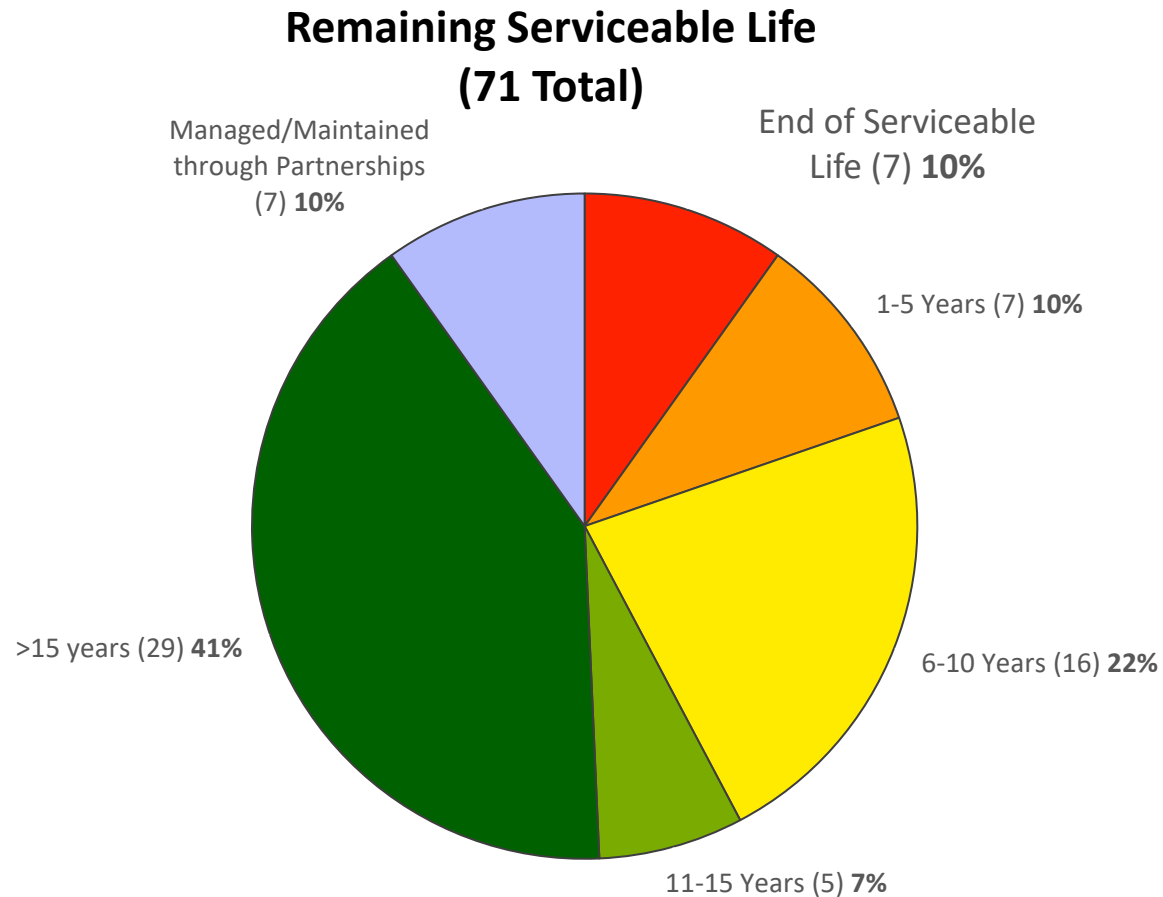
Project	District	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035
Loyal Heights PF Synthetic Turf Replacement	NW																		
Mickey Merriam Field 6 at Magnuson Synth Turf Replacement	NE																		
Lower Woodland Park PF #2 Synthetic Turf Replacement	NW																		
Queen Anne Bowl PF Synthetic Turf Replacement	CW																		
Mickey Merriam Field 7 at Magnuson Synth Turf Replacement	NE																		
Lower Woodland Park PF #7 Synthetic Turf Replacement	NW																		
Miller Playfield Synthetic Turf Replacement	CE																		
Mickey Merriam Field 9 at Magnuson Synth Turf Replacement	NE																		
Georgetown PF Synthetic Turf Replacement	SE																		
Hiawatha Playfield Synthetic Turf Resurfacing	SW																		
Mickey Merriam Field 5 at Magnuson Synth Turf Replacement (Rugby)	NE																		
Washington Park PF Synthetic Turf Replacement	CE																		
Mickey Merriam Field 8 at Magnuson Synth Turf Replacement	NE																		
Garfield PF Synthetic Turf Replacement	CE																		
Delridge PF Synthetic Turf Replacement (counts as 2 fields)	SW																		
Jefferson Park PF Synthetic Turf Resurfacing	SE																		
Montlake PF Synthetic Turf Replacement	CE																		
Genesee PF #2 (lower) Synthetic Turf Replacement	SE																		
Walt Hundley PF Synthetic Turf Replacement	SW																		
Genesee PF #1 (upper) Synthetic Turf Replacement	SE																		
Lower Woodland PF #1 Synthetic Turf Replacement	NW																		
Interbay Stadium Synthetic Turf Replacement	CW																		
Bobby Morris Synthetic Turf Replacement	CE																		
Cleveland Playfield Synthetic Turf Conversion/Replacement	SE																		
Brighton Playfield Synthetic Turf Replacement	SE																		
Ballard Playground (not yet converted - only infields)	NW																		
South Park Playfield (not yet converted)	SW																		
Soundview Playfield Synthetic Turf Replacement (not yet converted)	NW																		
W. Queen Anne Playfield South (not yet converted)	CW																		
Magnuson Park Field 12 (not yet converted)	NE																		
W. Magnolia Playfield South (not yet converted)	CW																		



Asset Management Planning Process

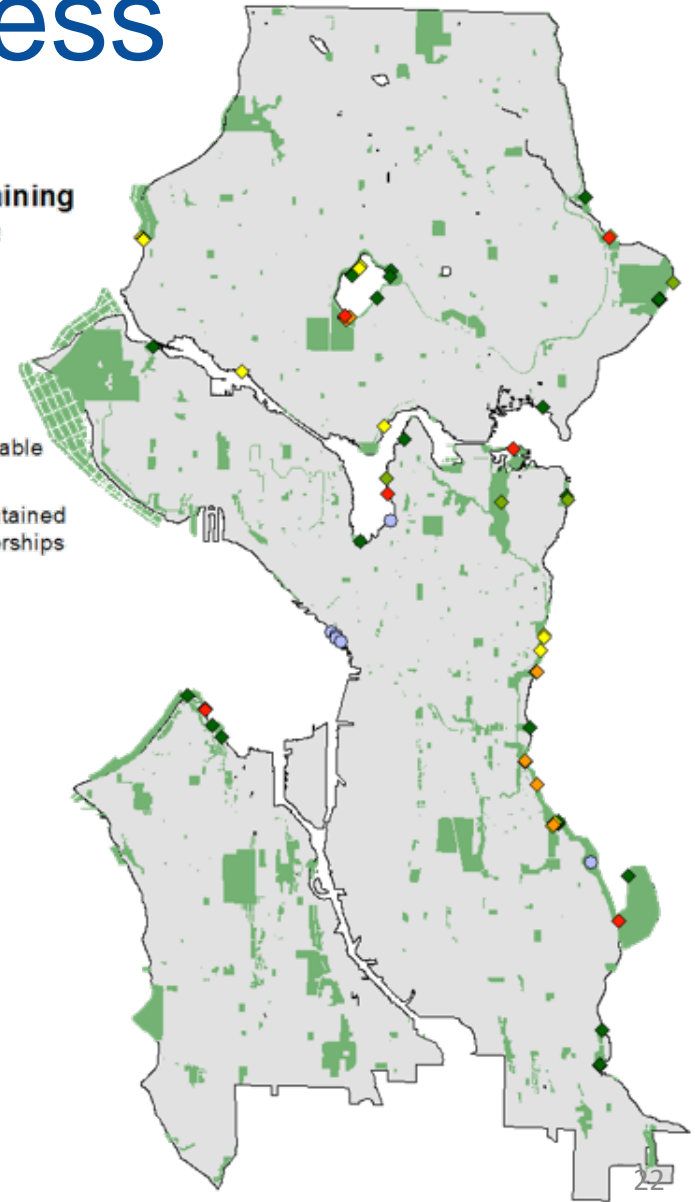
Condition Assessment Example

- Over-Water Structures (Docks, Piers, Floats) Condition Assessment Data



Assessed Remaining Serviceable Life

- > 15 Years
- 11-15 Years
- 6-10 Years
- 1-5 Years
- End of Serviceable Life
- Managed/Maintained through Partnerships

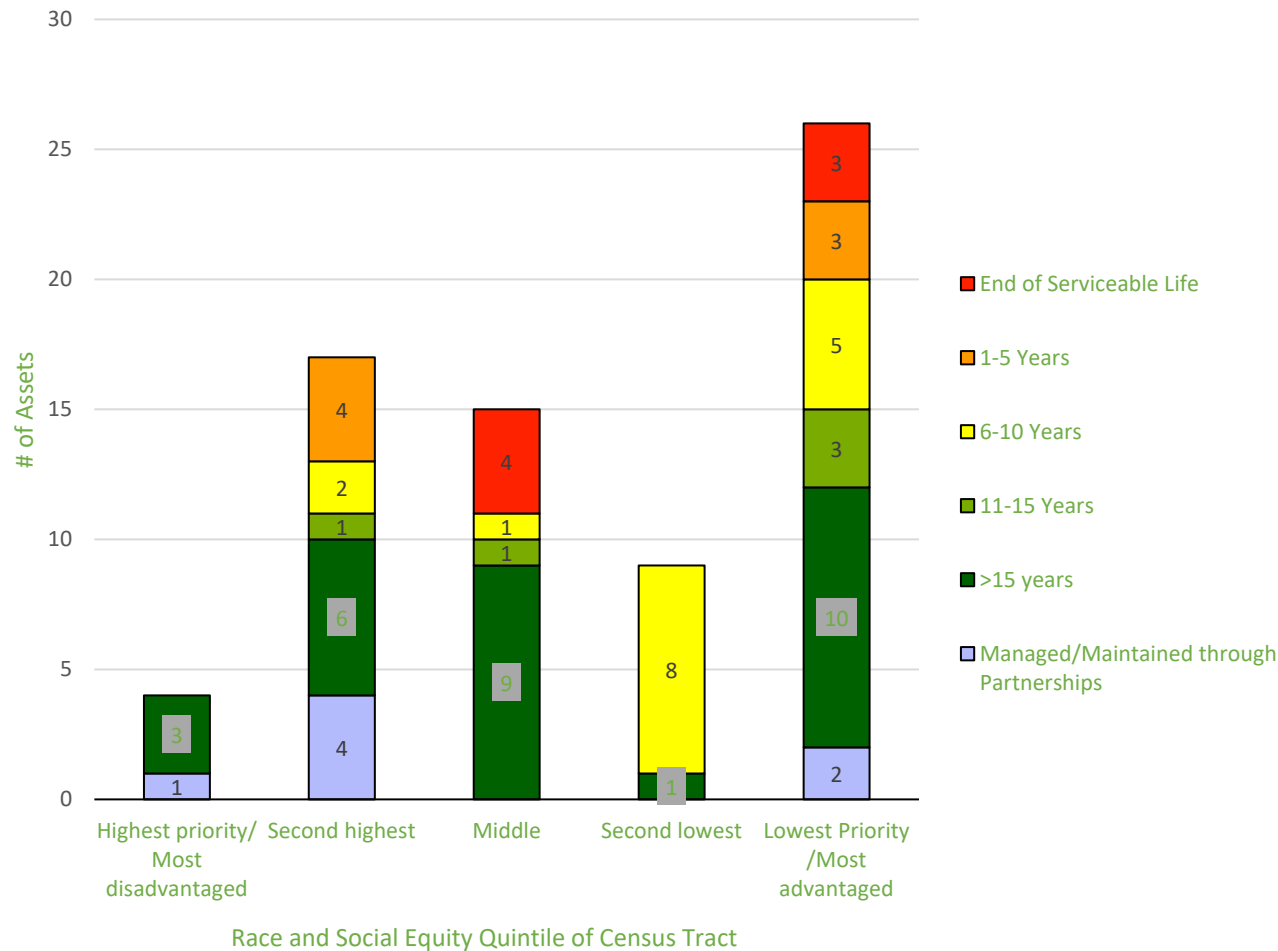


Asset Management Planning Process

Condition Assessment Example

- Adding Social Condition to Inform Prioritization

Asset Scores Mapped Across Census Tracts

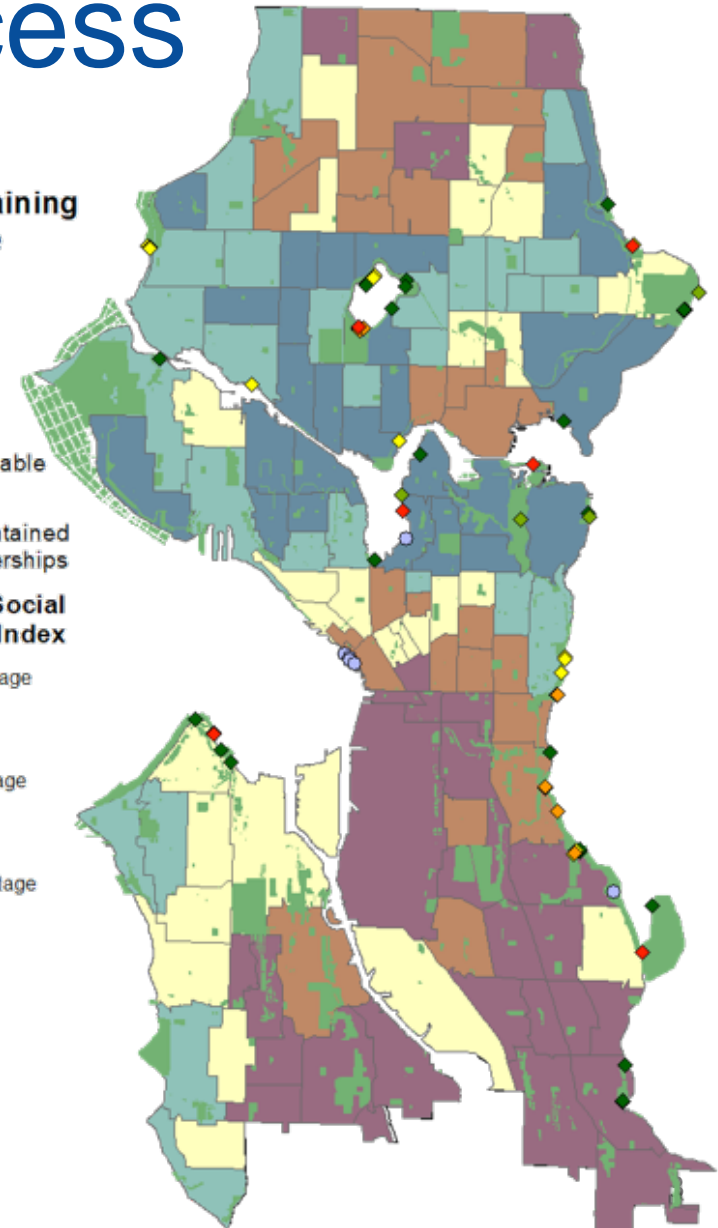


Assessed Remaining Serviceable Life

- ◆ > 15 Years
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- ◆ 6-10 Years
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OPCD Racial and Social Equity Composite Index

- Lowest Disadvantage
- Second Lowest Disadvantage
- Middle Disadvantage
- Second Highest Disadvantage
- Highest Disadvantage



#SeattleShines



Park CommUNITY fund

Purpose

The Park CommUNITY Fund will advance park equity through a community-led funding process by:



Expanding inclusive access to clean and safe parks that foster healthy people, thriving environments, and vibrant communities.



Closing gaps in access to quality parks and park facilities that disproportionately affect frontline communities.



Centering efforts in partnership and transparency with communities to build ongoing trust, relationships, and investment.



Asset Management Plan Successes

Successful Outcomes of AMP Implementation

- Proactive rather than reactive approach.
- Inform user groups well in advance of closures.
- Work with other departments to coordinate other projects and effectively close parks for multiple projects simultaneously.
- Perform outreach with communities to ensure amenities meet the needs.
- Allocation of resources/funding across City of Seattle ensuring all neighborhoods and groups benefit.



Thank you!



Seattle
Parks & Recreation

Healthy People, Thriving Environment, Vibrant Community

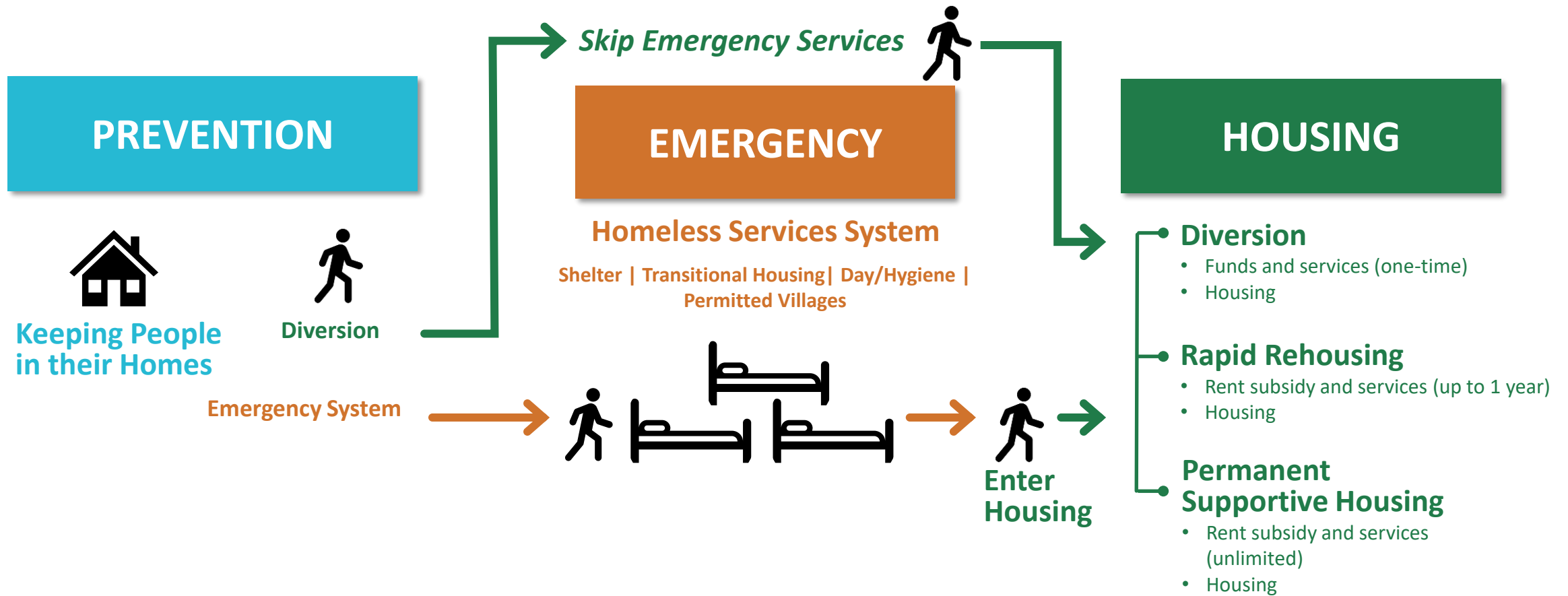
Unified Care Team

*Trust for Public Land Presentation
June 5, 2024*

Ali Peters (she/her)
Unified Care Team Director



Seattle Homeless System: Addressing Impact of Homelessness on People



Unified Care Team

Bringing together city departments and partners for a coordinated, strategic, and data-driven approach to ensuring...

...Seattle's public spaces, sidewalks, and streets remain open and accessible to all, while helping people move indoors.



Unified Care Team - A One Seattle Approach

Ensuring Seattle public spaces, sidewalks, and streets remain open and accessible to all.



Vision

The Unified Care Team brings together City departments to ensure Seattle public spaces, sidewalks, and streets remain clean, open, and accessible to all

Strategies

Understand the landscape and keep constituents informed

Understand what is happening in public spaces and respond to constituent requests in a timely manner

Outreach, resolutions, and mitigation of site public impact

Provide outreach and allocate resources to highest impacted locations

Address immediate hazards, maintain and activate spaces

Maintain clear locations and rebuild inviting community spaces



2023 UCT Highlights

<p>20%</p> <p>Increase in shelter referrals over 2022</p>	<p>11K+</p> <p>Visits by UCT crews to clean sites</p>	<p>5.9M</p> <p>Pounds of debris removed from encampments</p>
<p>41K+</p> <p>Customer Service Requests triaged < 3 days</p>	<p>24%</p> <p>Decrease in verified tent count citywide since Jan 2023</p>	<p>12K+</p> <p>Site inspections completed</p>



Intersection of Public Safety and Encampments

We encourage constituents to always report dangerous or criminal behavior by calling 9-1-1 for emergency situations or SPD's non-emergency number (206) 625-5011 for other criminal activity or incidents.

- Data from SPD and SFD informs our site prioritization score
- Team of trained SPD officers provide staff support to field teams and follow up on actionable encampment related illicit behaviors
- Thought partnering with departments leadership on solutions



Public Safety Encampment Data

We believe this data shows our prioritization process is helping reduce many of the dangerous or violent elements we see at some encampments.

Addressing the highest impact sites first appears to be contributing to a reduction in fires and shots fired.

	2022	2023	% Change
Shots fired	116	69	-41%
Fires	1,617	1,351	-16%
Medical response calls	12,138	12,946	+7%



Thank you!

SEATTLE
CITY HALL



Breakout rooms

20 minutes

Questions for peer discussion & exchange

1. How would you rate your understanding of your park conditions before arriving at a site or sending staff to that park? What is the existing data that your organization has? What is the knowledge gap?
2. What are the main factors for your park maintenance prioritization schemes?
 - Based on today's presentation or past sessions, what would you do differently?
3. What's the big lesson learned in your work for maintenance policies? What do you want to convey to the cohort?



Welcome back!

Fill out the survey before you leave.



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Preview of NEW tracks

Launching this Fall 2024...

- Policy Incubator: Framework to Advance Park Equity
- Parks Plus: Economic Development
- Park Access & Connectivity



Thank you!

Questions? Comments?

Reach out to Christina Jang

christina.jang@tpl.org



Connecting everyone to the outdoors™